

## New Developments in RIB HK

1. **Multi-factor authentication on login page:** OTP is now required to login to RIB HK. OTP can be requested over SMS or Call on registered mobile number.

The screenshot shows the ICICI Bank Hong Kong login page. The browser address bar displays the URL: <https://infinity.icicibank.hk/HKRET/BANKAWAY?Action.RetUser.Init1.001=Y&AppSignonBankId=IC190&AppTy...>. The page header includes the ICICI Bank logo and "Hong Kong". A "Dear Customer, We advise" banner is present. The main content area is titled "Welcome to Retail Internet Banking".

**Important Security Notice:**

Ensure following before logging in:

1. URL address on the address bar of your internet browser begins with <https://infinity.icicibank.hk>
2. Do not enter login or other sensitive information in any pop up window.
3. You have verified the security certificate by clicking on the padlock icon of your internet browser.

User ID :

Password :

Use virtual keyboard (Recommended)

**Virtual Keyboard (for entering password only)**

q	w	e	r	t	y	u	i	o	p	9	0
a	s	d	f	g	h	j	k	l	;	'	=
z	x	c	v	b	n	m	u	j	h	8	2
g	r	e	f	t	i	m	v	e	.	4	1
h	t	y	e	s	l	o	k	o	o	6	
[	]	^	@	\$	-	<	>			3	
;	:	'	[	]	>	.	!	=			
)	-	?]	+ ^	!	/	-	%				

Back Space Clear Caps Lock

To know more about Virtual Keyboard, [Click Here](#)

[Important Information for first time User](#) | [Forgot Password?](#) | [Help](#)

[Internet Banking Terms and Conditions](#) | [Forgot User ID?](#) | [FAQs](#)

[Retail Fixed Deposit interest rates](#) | [Retail Current Account interest rates](#) | [Schedule of Charges](#) | [T&C Money transfer to India](#) | [Important notices](#) | [General Terms & Conditions](#) | [Disclaimer](#) | [Contact Us](#)

The screenshot shows the ICICI Bank Hong Kong login page after the initial security notice. The browser address bar displays the URL: <https://infinity.icicibank.hk/HKRET/BANKAWAY?sessionId=0000-CEP5GeBdqZJWxGzh2zAriv:15occaslj?bway...>. The page header includes the ICICI Bank logo and "Hong Kong". A "Dear Customer, We advise" banner is present. The main content area is titled "Welcome to Retail Internet Banking".

**Important Security Notice:**

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1. URL address on the address bar of your internet browser begins with <https://infinity.icicibank.hk>
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User ID :

Password :

OTP :

we have sent to your mobile phone. Please wait for one minute to receive OTP. Not Received OTP? [Re-send OTP OR Get OTP on Call](#)

Use virtual keyboard (Recommended)

**Virtual Keyboard (for entering password only)**

K	B	F	I	A	Y	P	U	L	0	9
X									1	
T	J	D	C	N	Q	M	Z	H	8	6
									2	
G	R	O	W	S	E	V			5	4
									3	
[	]	^	@	\$	-	<	>			7
;	:	'	[	]	>	.	!	=		
)	-	?]	+ ^	!	/	-	%			

Back Space Clear Caps Lock

To know more about Virtual Keyboard, [Click Here](#)

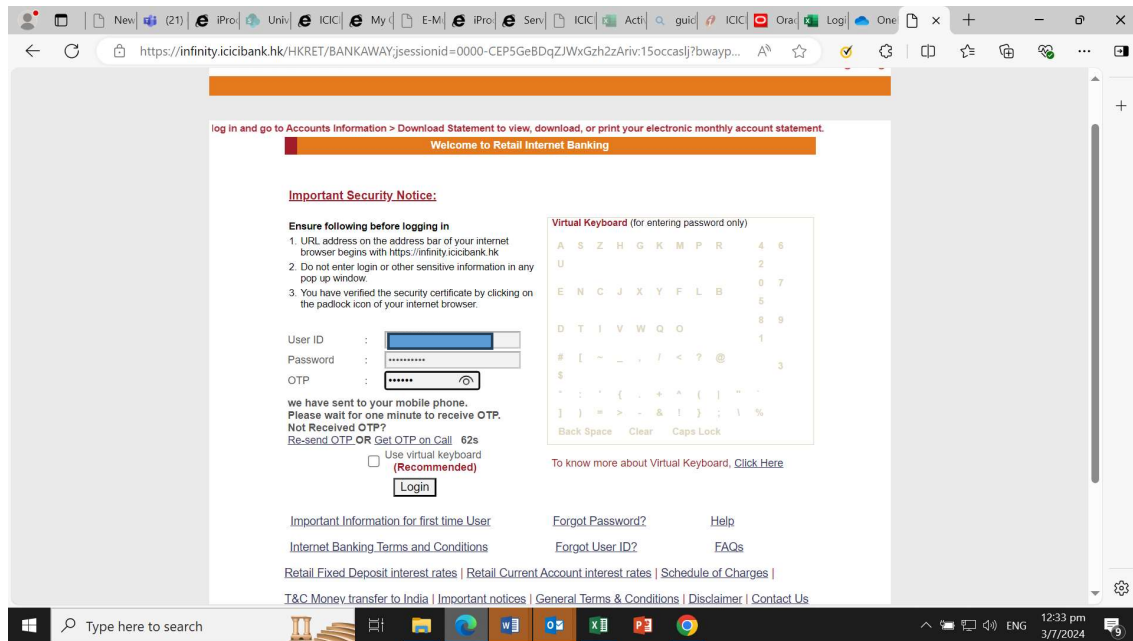
[Important Information for first time User](#) | [Forgot Password?](#) | [Help](#)

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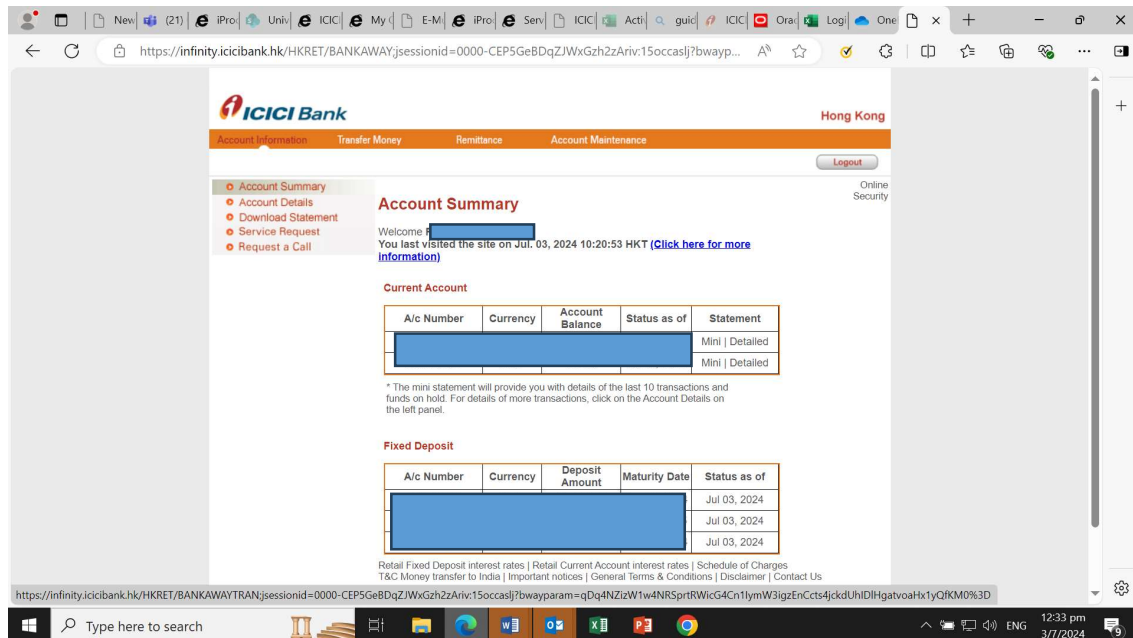
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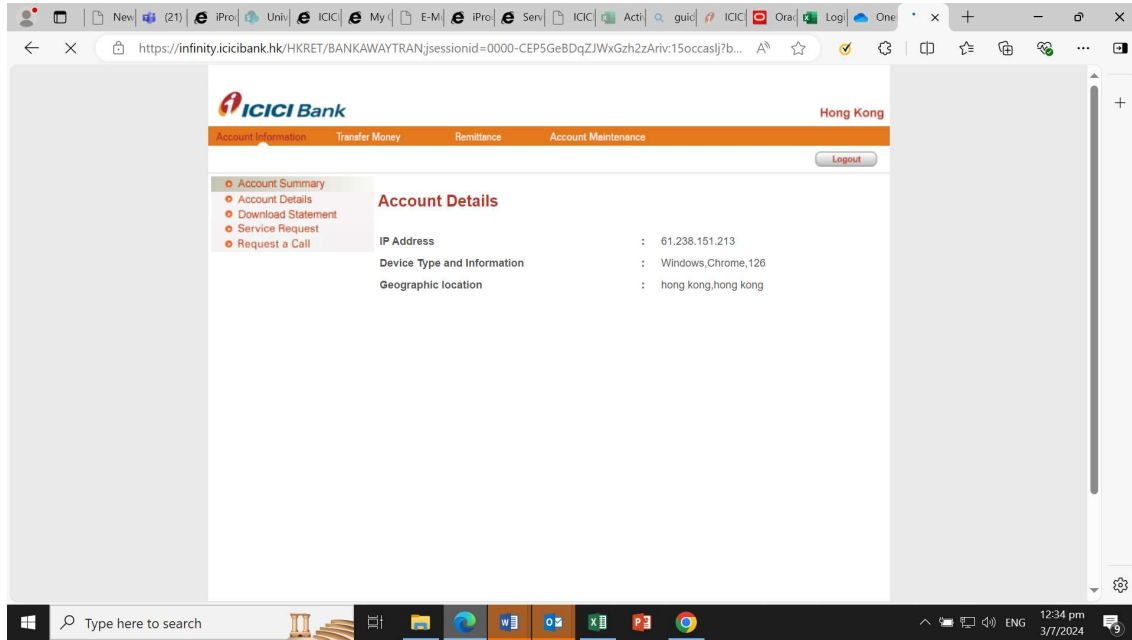
**Important Security Notice:**

ICICI BANK (Hong Kong) does not ask you to share personal information other than your user ID and PASSWORD when you log into ICICI BANK (Hong Kong). Please do not disclose your user ID/PASSWORD/ACCOUNT DETAIL/SERIFICATION PARAMETERS in any written or oral communication with anybody including a bank staff.

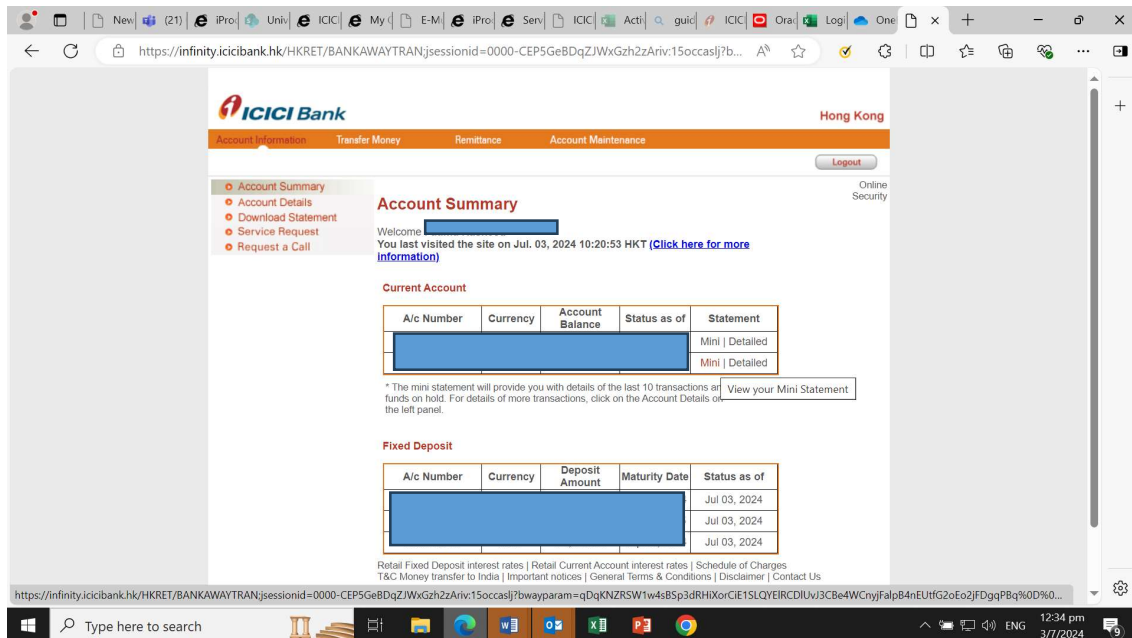


2. **Last login session details:** Post login, customer can see last login details like –
  - a. Last login date & time
  - b. IP address (Click here for more information)
  - c. Device information (Click here for more information)
  - d. Geographic location (Click here for more information)





3. **Mini statement:** By clicking on “Mini” for any account,
  - a. Customers can now see last 10 transactions performed in the account
  - b. By clicking on Description of a transaction, you can see transaction details like From & To account, amount, transaction date & time, IP address, Device type and location of the transaction.



Account Summary

- Account Details
- Download Statement
- Service Request
- Request a Call

### Mini Statements

Account Number : [REDACTED]  
 Currency : HONG KONG DOLLAR  
 Account Balance : [REDACTED]  
 Funds in Clearance : [REDACTED]  
 Available Balance : [REDACTED]

### View Last 10 Transactions

Date	Description	Debit	Credit
Jun 04, 2024	<a href="#">BIL/000005192665/MPnull/Test</a>	1.00	-
Jun 07, 2024	<a href="#">BIL/000005197174/2024061590106901031/1</a>	1.00	-
Jun 11, 2024	<a href="#">INF/2024061801706145046/Test</a>	1.00	-
Jun 11, 2024	<a href="#">BIL/000005200519/MP2024061590706584000/T</a>	1.00	-
Jun 21, 2024	<a href="#">IRM/FIOSRIB1078756/REM/20240621075901</a>	10.00	-
Jun 21, 2024	<a href="#">IRM/FIOSRIB1078917/REM/20240621083204</a>	10.00	-
Jun 21, 2024	<a href="#">IRM/FIOSRIB1081149/REM/20240621111739</a>	1.00	-
Jun 24, 2024	<a href="#">IRM/FIOSRIB1092337/REM/20240622055902</a>	1.00	-
Jun 24, 2024	<a href="#">IRM/FIOSRIB1113016/REM/20240624081713</a>	1.00	-
Jun 28, 2024	<a href="#">INF/2024061800406252029/Test</a>	1.00	-

Please click the link under the **Description** column for details of the transaction

[Back](#)

ICICI Bank Hong Kong

Account Information Transfer Money Remittance Account Maintenance Logout

Account Summary

- Account Details
- Download Statement
- Service Request
- Request a Call

### Mini Statement

From Account : [REDACTED]  
 To Account : [REDACTED]  
 Amount and Currency : 1.0 HKD  
 Login Date and Time : Jun, 28, 2024 12:29:45 HKT  
 IP Address : 61.238.161.213  
 Device Type and Information : Windows,Chrome,126  
 Geographic location : hong kong,hong kong  
 Debit : 1.00  
 Credit : -  
 Description : INF/2024061800406252029/Test

4. **OTP on call for Transactions and Manage payee:** For fund transfers and addition of payee, OTP can be requested over Call on registered mobile number along with SMS.

The screenshot shows the ICICI Bank Hong Kong website interface. The main heading is "Within ICICI Bank Hong Kong Branch". On the left, there are navigation links: "Manage Payees", "Funds Transfer", and "Manage Transfers". The "Funds Transfer" link is highlighted. The form fields are as follows:

- From Account: [Redacted]
- To Payee: [Redacted]
- Transaction Amount: 1
- Type Of Payment: Immediate  Scheduled
- Payment Date: [Redacted]
- Frequency: Select
- Number Of Payments: [Redacted]
- Remarks: Test

At the bottom of the form, there are three buttons: "Confirm", "Back", and "Reset".

The screenshot shows the confirmation screen for a transfer. The main heading is "Within ICICI Bank Hong Kong Branch". On the left, there are navigation links: "Manage Payees", "Funds Transfer", and "Manage Transfers". The "Funds Transfer" link is highlighted. The form fields are as follows:

- From Account : [Redacted]
- To Account : [Redacted]
- Payee Name : [Redacted]
- Transaction Amount : 1.0
- Transaction Currency : HKD
- Type Of Payment : Immediate
- Payment Date : 03/07/2024
- Remark : Test

Below the form, there is a message: "A 'one time password' has been sent by ICICI Bank Hong Kong to your registered mobile number via SMS. If you have not received the 'one time password' within 100 seconds OR if the 'one time password' has expired, then please click on 'Generate OTP' button below to re-generate the 'one time password'."

Below the message, there is a text input field for the "One time Password".

Below the input field, there is a message: "Please enter the 6-digit 'One time Password' (OTP) we have sent to your mobile phone. Please wait for one minute to receive OTP. Not Received OTP? [Re-send OTP OR Get OTP on Call](#)"

At the bottom of the form, there are two buttons: "Back" and "Confirm".

Note:

1. Please note that your "one time password" will be valid only for 100 seconds.
2. After you enter the "one time password" above, your payee will be registered and you can start transferring funds.

ICICI Bank Hong Kong

Account Information Transfer Money Remittance Account Maintenance Logout

Manage Payees Funds Transfer Manage Transfers

### Manage Payees

Add ICICI Bank HK Account Holder

Payee Name :

Payee Nick Name :

Account Number :

Confirm Account Number :

Branch Id :

Currency :  HKD

Note:

- Please make sure that you enter the Payee details correctly. If the transaction is delayed or not affected at all on account of incorrect or incomplete information by you, ICICI Bank Hong Kong Branch will not be held responsible.
- When you click on submit button you will receive a "one-time password" in a text message on your registered mobile number. To know your registered mobile number, please view it under the "Personal Details" section of the Account Maintenance tab above.

Windows taskbar: Type here to search, 12:36 pm, 3/7/2024

ICICI Bank Hong Kong

Account Information Transfer Money Remittance Account Maintenance Logout

Manage Payees Funds Transfer Manage Transfers

### Manage Payees

Add ICICI Bank HK Account Holder

Payee Name : Test

Payee Nick Name : Test

Account Number : 123456789

Branch Id : 8990-Hongkong

Currency : HKD

A "one time password" has been sent by ICICI Bank Hong Kong to your registered mobile number via SMS. If you have not received the "one time password" within 100 seconds OR if the "one time password" has expired, then please click on "Generate OTP" button below to re-generate the "one time password".

Please enter the 6-digit "One time Password (OTP)" we have sent to your mobile phone. Please wait for one minute to receive OTP. Not Received OTP? [Re-send OTP](#) OR [Get OTP on Call](#)

Note:

- Please note that your "one time password" will be valid only for 100 seconds.
- After you enter the "one time password" above, your payee will be registered and you can start transferring funds.
- If user did not receive "one time password" via SMS, kindly contact our customer

Windows taskbar: Type here to search, 12:37 pm, 3/7/2024

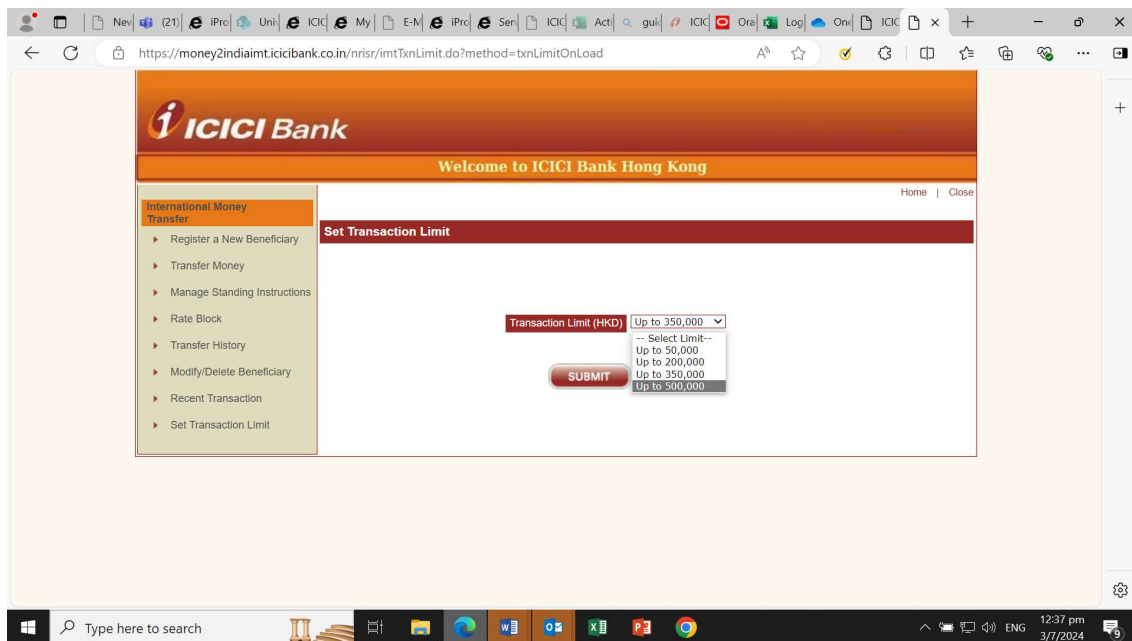
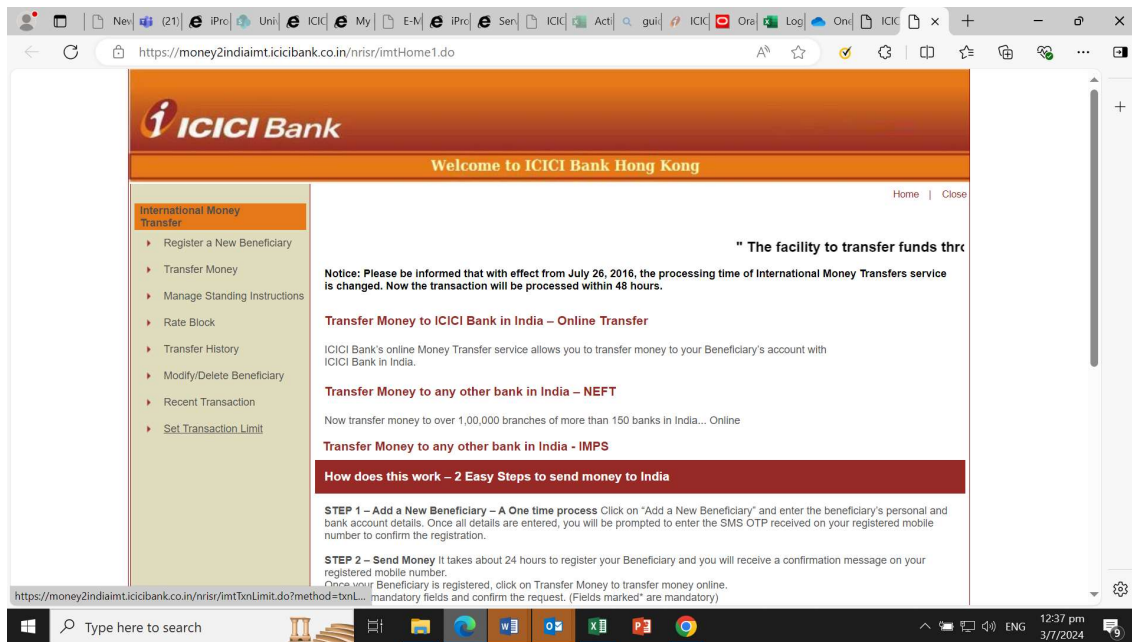
5. **Daily transaction limit for Remittances:** By clicking on “Set Transaction Limit” in left navigation, customers can set daily transaction limit for Money to India transactions on RIB HK. OTP is required for setting up the limit. SMS & Email will be received by customer after successful limit change. The following brackets can be set up as the daily transaction limit (in HKD) at customer level.

Up to 50,000

Up to 200,000

Up to 350,000

Up to 500,000





ICICI Bank  
Welcome to ICICI Bank Hong Kong

International Money Transfer

- Register a New Beneficiary
- Transfer Money
- Manage Standing Instructions
- Rate Block
- Transfer History
- Modify/Delete Beneficiary
- Recent Transaction
- Set Transaction Limit

### Set Transaction Limit

Enter OTP  Regenerate OTP in 99 sec

CONFIRM CANCEL

Type here to search | 12:38 pm 3/7/2024

ICICI Bank  
Welcome to ICICI Bank Hong Kong

International Money Transfer

- Register a New Beneficiary
- Transfer Money
- Manage Standing Instructions
- Rate Block
- Transfer History
- Modify/Delete Beneficiary
- Recent Transaction
- Set Transaction Limit

### Set Transaction Limit

Daily Limit updated successfully

Transaction Limit (HKD) Up to 500,000

SUBMIT

Type here to search | 12:38 pm 3/7/2024



6. **Recent Transactions:** By clicking on “Recent Transaction” in left navigation, customers can view last 10 remittance transactions with following details like – From & To account, Amount, Transaction date & time, IP address, Device type and Location of the transaction.

ICICI Bank  
Welcome to ICICI Bank Hong Kong

Home | Close

From Account	To Account	Amount and Currency	Login date and time(HKT)	IP address	Device type and information	Geographical location
		1.0 .HKD	24-06-2024 10:46:49 AM	61.238.151.213	Windows Chrome/126	hong kong, -, HK
		1.0 .HKD	22-06-2024 08:00:51 AM	14.199.231.38	Mac OS X Safari/17	hong kong, -, HK
		1.0 .HKD	22-06-2024 07:55:49 AM	14.199.231.38	iOS Mobile Safari/17.5 IPHONE	hong kong, -, HK
		1.0 .HKD	22-06-2024 07:52:08 AM	14.199.231.38	iOS Mobile Safari/17.5 IPHONE	hong kong, -, HK
		1.0 .HKD		61.238.151.213	-	hong kong, -, HK
		10.0 .HKD		45.64.240.68	-	kowloon, -, HK
		10.0 .HKD		61.238.151.213	-	hong kong, -, HK
		10.0 .HKD		45.64.240.68	-	kowloon, -, HK